

<b>Notice of References Cited</b>	Application/Control No. 10/675,679	Applicant(s)/Patent Under Reexamination ADENDORFF ET AL.	
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**U.S. PATENT DOCUMENTS**

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Cognos website, various pages pulled from archive.org 2000-2001
	V	Rebecca Reid, "Cognos adds more to Metrics Manager," ComputerWorld Canada, vol. 19, iss. 16 (Aug. 8, 2003)
	W	Marc J. Epstein & Jean-Francois Manzoni, "The balanced scorecard and tableau de bord," Management Accounting, vol. 79, no. 2, p. 28, (Aug. 1997)
	X	Phillip Gordon, "Pilot takes balanced scorecard digital," 757 InformationWeek 74 (Oct. 18, 1999)

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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	U	Anne J. Jensen, "A Systems Engineering Process for Specifying and Analyzing Organizational Performance Metrics," Spring 2000 dissertation George Mason University
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